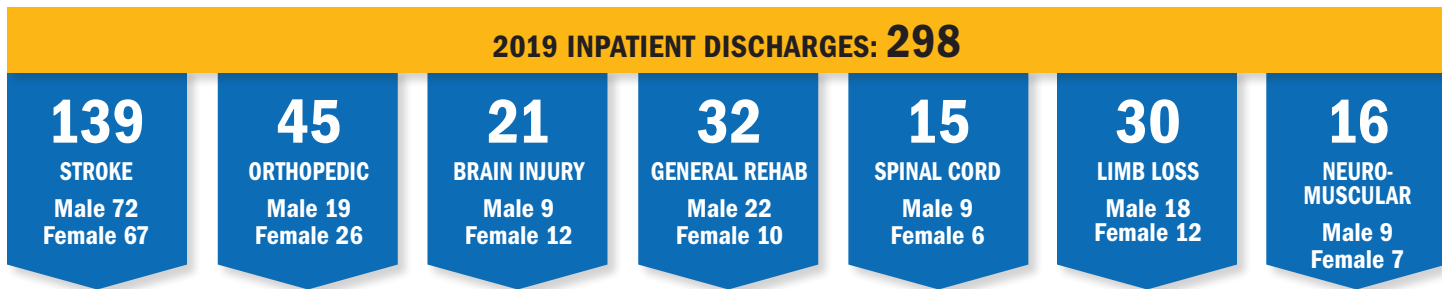
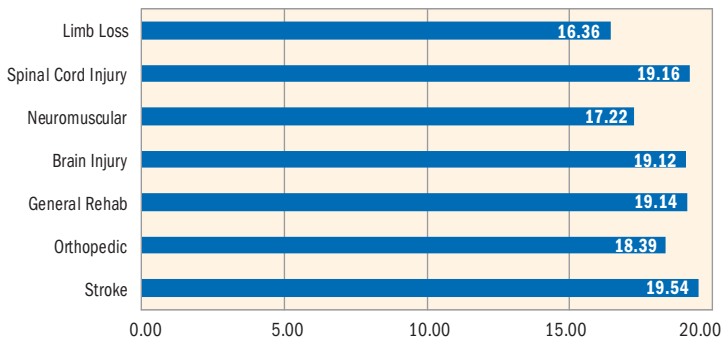


At TIRR Memorial Hermann–Greater Heights, our patients come first. We provide care to individuals who are either recovering from injuries, or suffering from chronic diseases that have impaired their physical or cognitive functioning. Our hospital offers access to the most advanced, innovative rehabilitation services available, which focus on personalized, patient-centered care.

INPATIENTS SERVED IN 2019

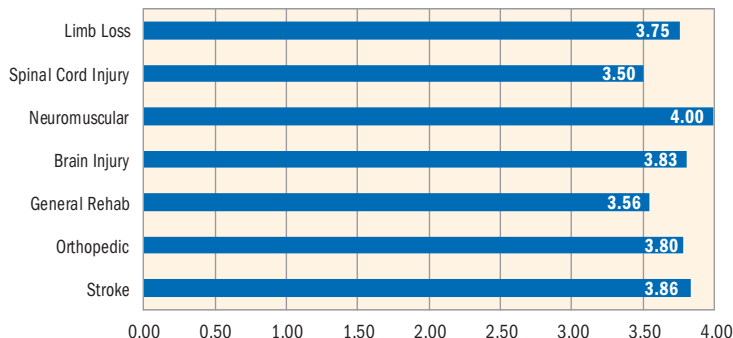


Therapy Services



Therapy provided per patient, per week (hours/minutes)

Patient Satisfaction



Overall satisfaction with the program (scale 0.00 – 4.00)

Additionally, the hospital’s weekend program offers family education classes, group and leisure activities, provides additional therapy needs and allows for additional time needed for family training.

Patient satisfaction surveys are a means means for measuring how effective our programs are with helping patients achieve more functional independence upon returning to their communities.

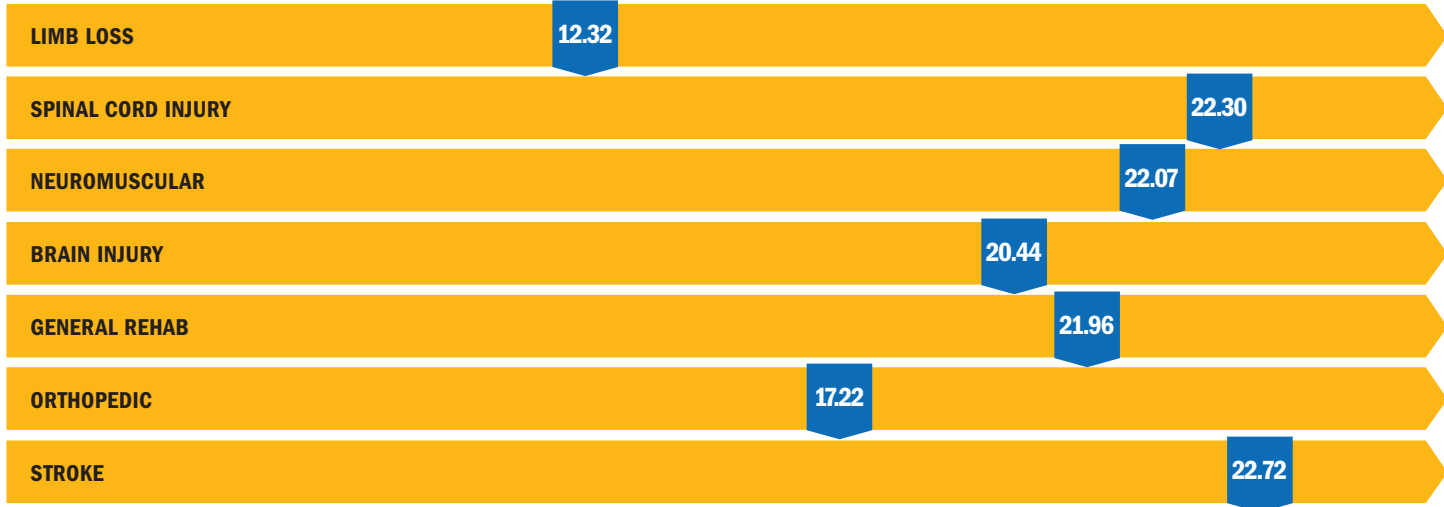
* Data obtained from e-Rehab. Stats include Medicare and Medicare Advantage patients only.

*Data obtained from IT HealthTrack for the reporting period CY2019.

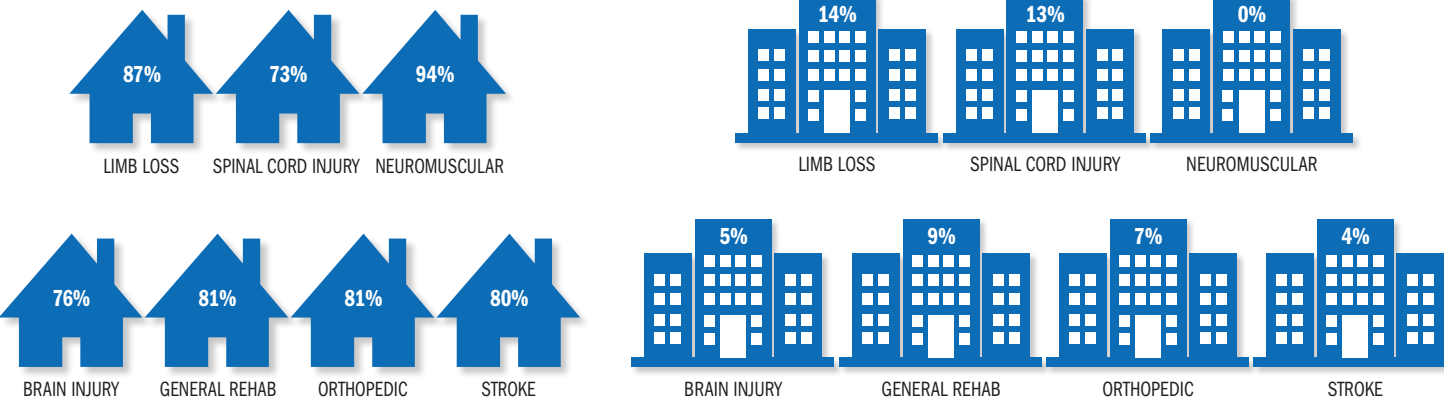
TIRR Memorial Hermann–Greater Heights inpatient rehabilitation center is designed to help patients reach optimal functionality following an injury or illness. Personal performance goals are incorporated into a customized rehabilitation treatment program. Team members at TIRR Memorial Hermann–Greater Heights are among the best trained and most experienced rehabilitation professionals.

REHABILITATION OUTCOMES

The Functional Independence Measure (FIM) score is used to assess the progress of a patient’s functional skills such as dressing, bathing and eating. This score is measured upon admission and again right before discharge. The difference between the two scores is called the “FIM change.” This measure represents the patient’s functional gains achieved in response to an inpatient rehabilitation therapy program.



DISCHARGE LOCATION



Percentage of patients discharged to home or community

Percentage of patients discharged to an acute-care facility

Sometimes patients with medical complications have to return to an acute-care hospital for further medical care. When these transfers are not planned, they are unplanned acute-care.

* Data from E-Rehab reporting for the reporting period of CY2019.

