

## TIRR MEMORIAL HERMANN – VISITATION INFORMATION SHEET

Dear Patient:

We know that being in any hospital setting can be a stressful experience. We also know that it can be comforting to have family members and loved ones around during this time to support your recovery and therapy.

TIRR Memorial Hermann patients have the right to receive visitors, in the inpatient or outpatient settings, if they wish to do so. We do not limit the people who can visit you whether they are your spouse, children, a domestic partner (including a same sex partner), clergy, another family member, friends, neighbors or co-workers, or anyone else you wish to see. It is the hospital's policy to not restrict, limit, or otherwise deny visitation privileges on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation, or disability.

It is also TIRR Memorial Hermann's policy to ensure that all visitors enjoy full and equal visitation privileges consistent with your preferences.

The patient's support person may also exercise the patient's visitation rights on behalf of the patient with respect to other visitors when the patient is unable to do so.

However, there are times when it may be necessary to restrict access to visitors in order to safely provide for your medical needs, or to protect hospital employees or others.

Inpatient Setting - Some examples of these times include the following:

- Providing medical and personal care and treatment
- Protecting patients or visitors from infection
- If a visitor becomes disruptive, threatening, or otherwise negatively impacts the care environment
- At your request

Outpatient Settings:

- Only one person can be with the patient at a time in the gyms.
- Patients can receive other visitors in the lobby or the patient lounge.
- Family members/visitors cannot participate in group therapies.
- Family members/visitors can only be onsite when the patient is in therapy.

Overnight Inpatient Stays:

You may have an overnight visitor (when a patient is a minor only family members, or guardians, will be permitted to stay overnight) for the purpose of providing emotional support and physical assistance; these visitors do have certain rules to following including:

1. Only one overnight visitor may stay overnight.
  - If a patient, requests more than one overnight visitor approval must be obtained from the Clinical Manager and/or Operations Administrator (OA).
2. Overnight visitors:
  - Need to be 18 or older.
  - Are not allowed to use the patient's equipment or sleep in any patient bed.
  - Should bring in their own personal care items (such as toiletries) as these are not provided by the hospital for visitor use.
  - May not stay near staff work areas.
  - Are to be up and dressed and sleeping area cleaned by 7 a.m.
  - Are permitted to shower in the patient's bathroom as long as it does not interfere with the care and hygiene needs of/for patients.
  - Are asked to stay in the patient's room after 10 p.m.
  - Should let the staff know by 8 PM that they will be spending the night.
3. Visitors will be allowed to stay overnight in an occupied semi private room; however, approval from the other patient in the room, or their family member, must be obtained.

If you have any additional questions regarding visitation and your rights to receive visitors please speak with a member of your healthcare team. Thank you, TIRR Memorial Hermann Administration.